

Terms and Conditions:

1. All current COVID19 regulations must be adhered to:
 - **As 07 Sept 2020: Indoor meetings are permitted for groups of up to 2 households, 6 persons.**
There is no limit on the number of under 12's.
 - **All over 5's must wear a mask indoors except when seated at tables.**
 - **All foods must be consumed at tables and hands washed before using games and equipment.**
2. Bookings can be cancelled up to 2-hours before start of session without charge after which a £5 fee will be due.
3. Bookings must be completed online.
4. Parents are responsible for their children at all times.
5. Staff have a right to work without fear of intimidation or abuse.
6. Photographs/videos may be taken ONLY if your children are CLEARLY the only ones in the shot.
7. Customers are encouraged to use the materials provided, but to avoid wastage. Unused materials should not be taken away.
8. Customers should only use materials at the designated table. Children should not be permitted to walk around the facility with any of the materials, in particular wet paint, scissors, brushes, crayons, pencils, glue.
9. There may be occasions where we have to close all, or part of, the facility. We will do our best to let you know of such closures in advance of them taking place, unless the problem is urgent or an emergency. You will not be entitled to a refund in such circumstances.
10. PlayPlus Ltd will not be liable or responsible for failure to deliver sessions that is caused by any event that is outside of our reasonable control.
11. Playplus Ltd accepts no liability or responsibility for personal items brought into the facility.
12. PlayPlus Ltd accepts no liability or responsibility for vehicles, possessions within them, or bikes within the Jamesfield car park.
13. PlayPlus Ltd will not be held liable for any damage caused to clothing or apparel caused by the materials used in Café Create.
14. PlayPlus Ltd will not be held liable where a child has caused damage to another person's property while using Café Create materials.
15. As a consumer, you have legal rights in relation to any services that are not carried out with reasonable skill and care, or if the materials we use are faulty or not as described. Advice about your legal rights is available from your local Citizens' Advice Bureau or Trading Standards office. Nothing in these terms will affect these legal rights which are governed by Scottish Law.

We are a company registered in Scotland. Our company registration number is SC600189 and our VAT registration number is: 315735995. If you have any questions or if you have any complaints, please speak to a member of staff in the first instance. If you are not satisfied please contact the company directors by calling 07838969375, emailing: info@treehouseandgym.co.uk or writing to us at: Managing Director, The Treehouse and Optimise Health and Fitness, Jamesfield Centre, Abernethy Road, Newburgh, KY14 6EW.